UNITY SUPPORT PLANS FOR PIPETTES

Secure the Quality of Your Results



Our Values

Exceptional Care: Whether it's cGLP, cGMP, critical research, academia, or any special requirements you may need, our experienced service personnel are highly trained in all pipette models.

For more than 25 years, we have offered quality-minded service that meets our customers' diverse needs. You will feel confident that your pipettes will have the accuracy and performance you require, when you need them.

- Tailored solutions to fit your unique needs
- Reliable depot and on-site options
- Fast and convenient prepaid pipette shipping packages



Pipette Support Plans

Basic - Validation-Fast Check

The Validation-Fast Check Plan combines a thorough external pipette inspection with gravimetric validation to determine if desired accuracy and precision is achieved. This plan includes a validation pass/fail report.

Ideal for customers who require:

- An interim validation check that occurs in-between routine scheduled preventive maintenance and calibration
- Repairs for dropped/disassembled pipettes or want to make sure pipettes are performing as desired
- A cost-friendly service option

Quick, convenient and effective

Preferred - Preventive Maintenance and Calibration

The Preventive Maintenance and Calibration Plan provides a thorough inspection, preventive maintenance and calibration. This plan includes a calibration certificate and sticker.

Ideal for customers who require:

- Pipette inspection, liquid leak test, routine preventive maintenance and minor repairs
- Do not need as-received data
- Calibration

Thorough, effective and dependable

Premium - GxP Preventive Maintenance and Calibration

The GxP Preventive Maintenance and Calibration Plan provides a comprehensive service that includes gravimetric evaluation of your pipette's performance prior to any inspection, preventive maintenance or minor repairs. This plan includes a calibration certificate and sticker.

Ideal for customers who require:

- As-received data
- Pipette inspection, liquid leak test, routine preventive maintenance and minor repairs
- Calibration
- Work in a highly regulated environment
- Reduced OOTs (Out of Tolerance) that could invalidate research

Demanding, thorough and reliable

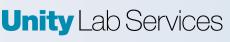
	Single	VFC-2x5-DSC		VFC-2x10-DSC	
	Multi-channel	VFC-2x5-DMC		VFC-2x10-DMC	
	Measurement Process	2x5		2x10	
	As-Received	NA		NA	
	Inspection	External		External	
	Preventive Maintenance	NA		NA	
	As-Returned	Yes			
	Number of Tip Cones	1 Center Nozzle			
	Certificate & Calibration Sticker	Yes ⁽²⁾			
	Single	PMC-2x	5-DSC	VFC-2x	10-DSC
	Multi-channel	PMC-2x5-DMC		VFC-2x10-DMC	
	Measurement Process	2x5		2x10	
	As-Received	NA		NA	
	Inspection	Yes ⁽¹⁾		External	
	Preventive Maintenance	Yes ⁽¹⁾		NA	
	As-Returned	Yes			
	Number of Tip Cones	1	8	12	16
	Certificate & Calibration Sticker	Yes			
	Single	GXP-3x5-DSC		GXP-3x10-DSC	
	Multi-channel	GXP-3x5-DMC		GXP-3x10-DMC	
	Watt Chambri	GXP-3X	5-DMC	GXP-3x	10-DMC
	Measurement Process	3x5	5-DMC	GXP-3x 3x10	10-DMC
			5-DMC		10-DMC
	Measurement Process	3x5	5-DMC	3x10	10-DMC
	Measurement Process As-Received	3x5 Yes	5-DMC	3x10 Yes	10-DMC
	Measurement Process As-Received Inspection	3x5 Yes Yes ⁽¹⁾	5-DMC	3x10 Yes Yes ⁽¹⁾	10-DMC
	Measurement Process As-Received Inspection Preventive Maintenance	3x5 Yes Yes ⁽¹⁾ Yes ⁽¹⁾	8 8	3x10 Yes Yes ⁽¹⁾	10-DMC
	Measurement Process As-Received Inspection Preventive Maintenance As-Returned	3x5 Yes Yes ⁽¹⁾ Yes ⁽¹⁾ Yes		3x10 Yes Yes ⁽¹⁾ Yes ⁽¹⁾	

⁽¹⁾ Unity Lab Services provides a detailed 15-point pipette inspection of the following single and multi-channel manual and electronic components to identify potential concerns that can impact pipettes from performing optimally:

- 1. Plunger Button (as applicable)
- 2. Plunger Rod (as applicable)
- 3. Volume Lock (as applicable)
- 4. Pipette Body and Display
- 5. Tip Ejection and Ejector Mechanism
- 6. Shaft Coupling Nut (as applicable)
- 7. Tip Cone(s)
- 8. Piston(s) Assembly
- 9. Seal(s) (as applicable)
- 10. O-ring(s)

- 11. Springs
- 12. Lubrication (as applicable)
- 13. Battery Recharging (as applicable)
- 14. Electronics Functionality (as applicable)
- 15. Motor Movement (as applicable)

Send your pipettes to our lab quickly by requesting a prepaid pipette shipping package, visit www.unitylabservices.com/pipette



⁽²⁾ If a pipette fails Validation-Fast Check, the customer can request to be contacted with a recommended service course of action (i.e. GxP Preventive Maintenance and Calibration Plan.)